



U.S. Environmental Protection Agency
Region 5 - Air and Radiation Division

Air Enforcement Tracking System Complaint Form



Citizens ID Code:	7741			
Source of Complaint:	<input type="radio"/> In Person	<input type="radio"/> Fax	<input type="radio"/> Other	
	<input type="radio"/> Internet	<input type="radio"/> Phone	<input type="radio"/> State	
	<input type="radio"/> Internet - OECA	<input type="radio"/> Mail	<input checked="" type="radio"/> Other Program Office	
Type of Complaint:	<input type="checkbox"/> Asbestos Demo/Reno			
	<input type="checkbox"/> CFC			
	<input type="checkbox"/> Odor			
	<input checked="" type="checkbox"/> Other			
Date Complaint Received:	06/29/2016			
Date/Time Record Created:	07/18/2016 05:43:49 PM			
Person Entering Complaint:	Anna Wagner			
Assigned To:	Constantinos Loukeris,			
Date Assigned:				
Date Response Due:				
Date Response Completed:				

Complainant's Information:

Name:
Address:
City:
State:
Zip Code:
E-mail Address:
Home Phone Number:
Work Phone Number:

Alleged Violator's Information:

Company/Individual's Name: MARKWEST
Contact Person:
Street Address:
City:
State: OH
Zip Code:
Phone Number:

Description of Complaint:

From: Allen, Toni
Sent: Wednesday, June 29, 2016 3:16 PM
To: Dickens, Brian <dickens.brian@epa.gov>
Subject: Citizen complaint re. odor from MarkWest facility **Non-Responsive**

Good afternoon Brian,

Rochelle Marceillars suggested that I send a citizen complaint to you re. a MarkWest facility in Ohio. The citizen, **Non-Responsive**, called Region 6. Region 6 issued a Consent Agreement and Final Order to the MarkWest Javelina facility in Corpus Christi, TX in August 2013 for flaring issues. **Non-Responsive** called the number for the attorney for that case, but the attorney no longer works for EPA and the telephone number was reassigned. The staff person currently at the number referred the complaint to our Office of Regional Counsel, who referred the complaint to me. I called the Texas agency, the Texas Commission on Environmental Quality (TCEQ), to ask if the Corpus Christi facility had reported recent issues with flaring. Staff at TCEQ said there hadn't been any recent complaints, but they'd call the citizen and get more details. When they did, they learned **Non-Responsive** lives in Barnesville, OH, and her concerns involved the MarkWest Humphreys Compressor Station in

Barnsville, OH. Details of her complaint are provided below. Please handle as you deem appropriate.

Non-ResponsiveNon-ResponsiveNon-ResponsiveNon-ResponsiveNon-ResponsiveNon-Responsive

Type of Response:

- | | |
|--|--|
| <input type="checkbox"/> Compliance Inspection Conducted | <input type="checkbox"/> Referred to Other Federal Agency |
| <input type="checkbox"/> E-mail | <input type="checkbox"/> Referred to Other State Agency Referred |
| <input type="checkbox"/> On-site Visit (Not an Inspection) | <input type="checkbox"/> to State Environmental Agency |
| <input type="checkbox"/> Other (such as Local Government) | <input type="checkbox"/> Warning Letter |
| <input type="checkbox"/> Phone or Letter Response | |

Comments:

BDickens gave complaint to Kosta for follow-up

Attachment(s):

Attach Files Here ==>>:

Attach Links to EDMS Here ==>>:

[Non-Responsive], called Region 6. Region 6 issued a Consent Agreement and Final Order to the MarkWest Javelina facility in Corpus Christi, TX in August 2013 for flaring issues. [Non-Responsive] called the number for the attorney for that case, but the attorney no longer works for EPA and the telephone number was reassigned. The staff person currently at the number referred the complaint to our Office of Regional Counsel, who referred the complaint to me. I called the Texas agency, the Texas Commission on Environmental Quality (TCEQ), to ask if the Corpus Christi facility had reported recent issues with flaring. Staff at TCEQ said there hadn't been any recent complaints, but they'd call the citizen and get more details. When they did, they learned [Non-Responsive] lives in Barnesville, OH, and her concerns involved the MarkWest Humphreys Compressor Station in Barnesville, OH. Details of her complaint are provided below. Please handle as you deem appropriate.

[Non-ResponsiveNon-ResponsiveNon-ResponsiveNon-Responsive] [Non-Responsive]
The location of the emission events is at the MarkWest Humphreys CS, 347000 Johnson Ridge Road, Barnesville, Ohio 43713.

The complainant lives across the road from the company. The complainant stated her health has been affected by the release of chemicals from this facility since the facility had opened approximately a year and six months ago. The filters for the release of the chemicals were installed later after she had complained to the company several times about her illness from the fumes. When the company releases the emissions daily, it sends a vapor cloud, which the odor is so strong it chokes you. The complainant's husband has found her unconscious from the fumes. She has no feeling in her finger tips and her weight went from 175 to 130 in three months. The complainant's neighbors have either been bought off or have moved because of the plant. The complainant stated the attorney for MarkWest in Denver, Colorado has stopped communicating with her totally. They have placed canisters on her property to monitor the emission releases allegedly affecting her property. The canister reports are always inconclusive. The complainant has been to several doctors to which she just returned from a doctor visit in West Virginia and the doctor doesn't know where to begin because the canister reports are all inconclusive. The complainant keeps an odor log as well and reports it to the company regularly. Meanwhile her health is declining rapidly since this company began processing.

The complainant has talked to the Ohio EPA several times and each employee she talks with is no longer working there.

Thank you,
Toni Allen
Environmental Protection Specialist
Air Enforcement Branch
Compliance Assurance & Enforcement Division
US EPA Region 6 (6EN-AT)
1445 Ross Ave, Suite 1200
Dallas, TX 75202-2733
Phone: 214.665.7271
Fax: 214.665.7446
Email: allen.toni@epa.gov

From: Dickens, Brian
Sent: Thursday, June 30, 2016 9:48 AM
To: Loukeris, Constantinos <loukeris.constantinos@epa.gov>
Cc: Wagner, Anna <wagner.anna@epa.gov>
Subject: FW: Citizen complaint re. odor from MarkWest facility - [Non-Responsive]

This citizen complaint took a roundabout way to get to us, but the crux is this:

[Non-ResponsiveNon-ResponsiveNon-ResponsiveNon-Responsive] [Non-Responsive] 5
The location of the emission events is at the MarkWest Humphreys CS, 347000 Johnson Ridge Road, Barnesville, Ohio 43713.

The complainant lives across the road from the company. The complainant stated her health has been affected by the release of chemicals from this facility since the facility had opened approximately a year and six months ago. The filters for the release of the chemicals were installed later after she had complained to the company several times about her illness from the fumes. When the company releases the emissions daily, it sends a vapor cloud, which the odor is so strong it chokes you. The complainant's husband has found her unconscious from the fumes. She has no feeling in her finger tips and her weight went from 175 to 130 in three months